

TINA YEUNG, PhD

Davie, Florida

(954) 651-5983

<https://www.linkedin.com/in/tiyeung/>

tinayeung12@gmail.com

EDUCATION

Doctor of Philosophy in Public Affairs – Health Services Management & Research
University of Central Florida 08/2017

Master of Science in Health Services Administration
University of Central Florida 05/2010

Bachelor of Science
Florida State University 04/2007

FULL-TIME ACADEMIC EXPERIENCE

Florida International University, Miami, FL
Interim Program Director, Master of Health Services Administration program 07/2023 - Present

Clinical Assistant Professor 07/2018 - Present

PART-TIME ACADEMIC EXPERIENCE

University of Central Florida, Orlando, FL
Adjunct Instructor 08/2010 – 05/2014

NON-ACADEMIC EXPERIENCE

Hodges-Mace, Atlanta, GA
Account Manager 08/2016 - 07/2018

University of Central Florida, Orlando, FL
Academic Coordinator 09/2010 – 07/2016

HIMSS, Remote
Researcher 06/2014 - 06/2016

PUBLICATIONS IN DISCIPLINE

Raffenaud, A. & **Yeung, T.** (2023). Chapter 13: Employee Wellbeing. In Sampson, C.

J., & Fried, B. J. (Eds.), *Fundamentals of Human Resources in Healthcare* (pp. 445-464). Chicago, IL: Health Administration Press.

Raffenaud, A. & **Yeung, T.** (2021). Chapter 16: Burnout, Well-being, and Workplace Vitality. In Sampson, C. J., & Fried, B. J. (Eds.), *Human Resources in Healthcare: Managing for Success* (pp. 521-542). Chicago, IL: Health Administration Press.

Comellas, M., **Yeung, T.**, Young-Whiting, C., Hassell, K., Fan, F., Kameka, M., & Marrero, Y. (2020). Health service administration educational programs in the United States: An assessment of the past, present and future perspectives. *The Journal of Health Administration Education*, 37(2): 171-180.

Yeung, T. (2019). Local health department adoption of electronic health records and health information exchanges and its impact on population health. *International Journal of Medical Informatics*, 128: 1-6.

Raffenaud, A., Gurupur, V., Fernandes, S., and **Yeung, T.** (2019). Utilizing Telemedicine in Oncology Settings: Patient Favorability Rates and Perceptions of Use Analysis Using Chi-Square and Neural Networks., *Technology and Health Care*. DOI:10.3233/THC-181293

Fottler, M., & **Yeung, T.** (2015). Chapter 5: Customer Service: A Discussion of How Healthcare Manages at all Levels Can Manage Customers Through Strategy, Staffing, and Systems. In Fottler, D. F., Malvey, D. & Slovensky, D. J. (Eds.), *Handbook of Healthcare Management* (98-126).

Noblin, A., Cortelyou-Ward, K., Cantiello, J., Breyer, T., Oliveira, L., Dangiolo, M., Cannarozzi, M., **Yeung, T.**, & Berman, S. (2013). EHR implementation in a new clinic: A case study of clinician perceptions. *Journal of Medical Systems*, 37(4): 9955.

Cortelyou-Ward, K., Swain, A. & **Yeung, T.** (2012). Mitigating error vulnerability at the transition of care through the use of health IT applications. *Journal of Medical Systems*, 36(6): 3825-3831.

PRESENTED PAPERS, LECTURES, EXHIBITIONS, AND PERFORMANCES

Shi, W., & **Yeung, T.** (2023). Understanding Different Factors Associated with COVID-19 Vaccine Acceptance Among Latinx Population in a Border Community. Presented at the Annual Research Meeting at Academy Health (2023), Seattle, WA.

Shi, W., & **Yeung, T.** (2022). Organizational Use of Social Media during a Global Health Crisis. Presented at the American Society for Public Administration 2022 (ASPA), Jacksonville, FL.

Shi, W., **Yeung, T.**, & Dmello, J. (2022). Organizational Use of Social Media During a Global Health Crisis. In Public Administration Review. Virtual.

Shi, W., **Yeung, T.**, & Dmello, J. (2021). Investigating the Use of Social Media to Promote Public Awareness and Health-related Activities during the COVID-19 Pandemic in a U.S.-Mexico Border Town. Presented at the 2021 Korean Association for Public Administration (KAPA), Online - Seoul, South Korea.

Yeung, T. (2017). Local Health Department Adoption of Health Information Technology and Its Impact on Population Health. Dissertation presented at the annual meeting of Society for Design and Process Science (SDPS), Birmingham, Alabama.

Raffenaud, A. & **Yeung, T.** (2015). Utilizing Telemedicine in Oncology Settings: Patient Favorability Rates and Perception of Use. Paper presented at the annual meeting of Society for Design and Process Science (SDPS), Ft. Worth, Texas.

WORKS IN PROGRESS

Shi, W., **Yeung, T.**, & Dmello, J. (2022). Organizational Use of Social Media during a Global Health Crisis. Public Administration Review. (manuscript)

GRANTS

Grant: Technology Fee

Investigators: Tina Yeung

Title: Virtual Simulation in Healthcare Management and Administration

Funding Agency: Florida International University (Internal Grant)
Amount Awarded: \$60,000 (\$20,000/year)
Award Date: August 2022
Project Dates: July 2022 – June 2025
Status: Funded

FUNDED RESEARCH

Investigators: Wanzhu Shi, Jared Dmello, **Tina Yeung**
Title: Digital Drift and Health Promotion: Investigating the Networked Use of Social Media to Promote Public Awareness and Health-Related Activities in the Border Town Areas
Funding Agency: Texas A & M International University (TAMIU) URG Grant
Amount Requested: \$7,500 (\$1,200 to candidate)
Project Dates: September 2020 – August 2021

PROPOSALS SUBMITTED BUT NOT FUNDED

Title: Reducing Communication Inequalities and Health Disparities Among low Income and Minority Population Through Social Media Use
Funding Agency: FIU – Research Center in Minority Institutions (RCMI)
Amount requested: \$50,000
Project Dates: July 1, 2021- June 30, 2022

PROFESSIONAL HONORS, PRIZES, FELLOWSHIPS

- *Member*, American Public Health Association, 2017 – Present
- *Member*, AcademyHealth, 2014-Present
- *Member*, American College of Healthcare Executive, 2013 – Present
- *Member*, Association for Public Policy Analysis & Management, 2014-2022

OFFICES HELD IN PROFESSIONAL SOCIETIES

- *Programs Committee Member*, American College of Healthcare Executive Central Florida Chapter, 2014 – 2015

OTHER PROFESSIONAL ACTIVITIES AND PUBLIC SERVICE

- Healthcare Executive Student Organization (HESO) Faculty Advisor, 2019 - Present
- Faculty Advisor 2021 ACHE of South Florida Case Competition
- American Public Health Association Abstract Reviewer, 2021 APHA 2021 Annual Meeting and Expo (Oct. 23 – 27, 2021)
- American Public Health Association Reviewer, 2021 APHA 2021 Annual Meeting and Expo (Oct. 23 – 27, 2021)
- AcademyHealth 2021, National Health Policy Conference (NHPC) Reviewer, February 16–18, virtual 2021; Theme: Developing Real Public Trust in Institutions
- American Public Health Association Abstract Reviewer, APHA 2023 Annual Meeting and Expo (Nov. 12 – 15, 2023). Theme: Healthcare workforce
- AcademyHealth 2023, Annual Research Meeting (ARM) Abstract Reviewer, June 24-27, 2023. Seattle, Washington. Theme: Workforce and Burnout