

**TENURE AND PROMOTION CURRICULUM VITAE
OF
TINA YEUNG - HEALTH SERVICES ADMINISTRATION**

EDUCATION

<u>Degree</u>	<u>Institution</u>	<u>Field</u>	<u>Dates</u>
Doctor of Philosophy	University of Central Florida	Public Affairs	08/2017
Master of Science 05/2010	University of Central Florida	Health Services Administration	
Bachelor of Science	Florida State University	Biology	04/2007

FULL-TIME ACADEMIC EXPERIENCE

<u>Institution</u>	<u>Rank</u>	<u>Field</u>	<u>Dates</u>
Florida International University Administration 07/2018	Clinical Assistant Professor	Health Services	

PART-TIME ACADEMIC EXPERIENCE

<u>Institution</u>	<u>Rank</u>	<u>Field</u>	<u>Date</u>
University of Central Florida 08/2010 – 05/2012	Adjunct Instructor	Health Services Administration	

NON-ACADEMIC EXPERIENCE

<u>Place of Employment</u>	<u>Title</u>	<u>Dates</u>
Hodges-Mace	Account Manager	08/2016 - 07/2018
University of Central Florida	Coordinator	09/2010 – 07/2016
HIMSS	Researcher	06/2014 - 06/2016
Covian Consulting	Researcher	01/2015 – 08/2015

EMPLOYMENT RECORD AT FIU

<u>Rank</u>	<u>Dates</u>
Clinical Assistant Professor	07/2018 - Present

PUBLICATIONS IN DISCIPLINE

Raffenaud, A. & **Yeung, T.** (2021). Chapter 16: Burnout, Well-being, and Workplace Vitality. In Sampson, C. J., & Fried, B. J. (Eds.), *Human Resources in Healthcare: Managing for Success* (pp. 521-542). Health Administration Press.

Comellas, M., **Yeung, T.**, Young-Whiting, C., Hassell, K., Fan, F., Kameka, M., & Marrero, Y. (2020). Health service administration educational programs in the United States: An assessment of the past, present and future perspectives. *The Journal of Health Administration Education*, 37(2): 171-180.

Yeung, T. (2019). Local health department adoption of electronic health records and health information exchanges and its impact on population health. *International Journal of Medical Informatics*, 128: 1-6.

Raffenaud, A., Gurupur, V., Fernandes, S., and **Yeung, T.** (2019). Utilizing Telemedicine in Oncology Settings: Patient Favorability Rates and Perceptions of Use Analysis Using Chi-Square and Neural Networks., *Technology and Health Care*. DOI:10.3233/THC-181293

Fottler, M., & **Yeung, T.** (2015). Chapter 5: Customer Service: A Discussion of How Healthcare Manages at all Levels Can Manage Customers Through Strategy, Staffing, and Systems. In Fottler, D. F., Malvey, D. & Slovensky, D. J. (Eds.), *Handbook of Healthcare Management* (98-126).

Noblin, A., Cortelyou-Ward, K., Cantiello, J., Breyer, T., Oliveira, L., Dangiolo, M., Cannarozzi, M., **Yeung, T.**, & Berman, S. (2013). EHR implementation in a new clinic: A case study of clinician perceptions. *Journal of Medical Systems*, 37(4): 9955.

Cortelyou-Ward, K., Swain, A. & **Yeung, T.** (2012). Mitigating error vulnerability at the transition of care through the use of health IT applications. *Journal of Medical Systems*, 36(6): 3825-3831.

PRESENTED PAPERS, LECTURES, EXHIBITIONS, AND PERFORMANCES

Yeung, T. (2017). Local Health Department Adoption of Health Information Technology and Its Impact on Population Health. Dissertation presented at the annual meeting of Society for Design and Process Science (SDPS), Birmingham, Alabama.

Raffenaud, A. & **Yeung, T.** (2015). Utilizing Telemedicine in Oncology Settings: Patient Favorability Rates and Perception of Use. Paper presented at the annual meeting of Society for Design and Process Science (SDPS), Ft. Worth, Texas.

WORKS IN PROGRESS

Shi, Wanzhu, **Yeung, T.**, Dmello, J. (2021). Investigating the Networked Use of Social Media to Promote Public Awareness and Health-related Activities during the COVID-19 Pandemic in a U.S.-Mexico Border Town.

Comellas, M., **Yeung, T.**, Young-Whiting, C., Hassell, K., Fan, F., Kameka, M., & Marrero, Y. (2021). Emerging Perspectives on the Healthcare Services Administration Workforce in the United States: Challenges, Changes, and Policy. *Health Services Management Research*.

FUNDED RESEARCH

Investigators: Wanzhu Shi, Jared Dmello, **Tina Yeung**

Title: Digital Drift and Health Promotion: Investigating the Networked Use of Social Media to Promote Public Awareness and Health-Related Activities in the Border Town Areas

Funding Agency: Texas A & M International University (TAMIU) URG Grant

Amount Requested: \$7,500 (\$1,200 to candidate)

Project Dates: September 2020 – August 2021

PROPOSALS SUBMITTED BUT NOT FUNDED

Title: Reducing Communication Inequalities and Health Disparities Among low Income and Minority Population Through Social Media Use

Funding Agency: FIU – Research Center in Minority Institutions (RCMI)

Amount requested: \$50,000

Project Dates: July 1, 2021- June 30, 2022

Title: Digital Drift and Health Promotion: Investigating the Networked Use of Social Media to Promote Public Awareness and Health-Related Activities in Local Communities

Funding Agency: The Robert Wood Johnson Foundation and the University of Wisconsin Population Health Institute

Amount Requested: \$50,000

Project Dates: August 2019 – July 2020

PROFESSIONAL HONORS, PRIZES, FELLOWSHIPS

- *Member*, American Public Health Association, 2017 – Present
- *Member*, AcademyHealth, 2014-Present
- *Member*, Association for Public Policy Analysis & Management, 2014-Present
- *Member*, American College of Healthcare Executive, 2013 – Present

OFFICES HELD IN PROFESSIONAL SOCIETIES

- *Programs Committee Member*, American College of Healthcare Executive Central Florida Chapter, 2014 – 2015

OTHER PROFESSIONAL ACTIVITIES AND PUBLIC SERVICE

- Faculty Advisor 2021 ACHE of South Florida Case Competition
- American Public Health Association Abstract Reviewer, 2021 APHA 2021 Annual Meeting and Expo (Oct. 23 – 27, 2021)
- American Public Health Association Reviewer, 2021 APHA 2021 Annual Meeting and Expo (Oct. 23 – 27, 2021)
- Academy Health 2021, National Health Policy Conference (NHPC) Reviewer, February 16–18, virtual 2021; Theme: Developing Real Public Trust in Institutions